

Computer Sales, Service, Consulting & Coaching

Earth Oasis

1037 Foothill Boulevard La Cañada Flintridge, CA 91011-3249 (818) 952-4300

assist@earthoasis.com • www.earthoasis.com

The 21st century has arrived with an exciting new service from Earth Oasis Computers.

LIVE REMOTE ASSISTANCE

Through our Website at: www.earthoasis.com

You can now allow us to remotely control your computer from our office in order to:

1. Coach You

2. Perform Many Maintenance and Troubleshooting Tasks.

• You are in full control of your computer at all times. You always have overriding control of your mouse and keyboard, and you can end the screen-sharing session at any time.

HOW DOES IT WORK?

Simple. Give us a call, then go to the support page of our Website and click on the Live Remote Assistance link. Enter a special session code we will give you, and moments later we can see your screen and operate your computer from our office. You can see everything we are doing.

This is the most incredible service we have ever offered. Think about it:

- How many times have you needed some quick help with a software program? Many, many times I bet. The only problem is that the telephone alone is a poor way to walk you through something. Live Remote Assistance to the rescue.
- Or how many times has your computer done something strange and you weren't sure what to do about it? Well, if you can still get on the Internet, we can help via Live Remote Assistance.

FREE DEMO

We're sure this is something you are going to be interested in, so give us a call today and we'll give you a free demo and explain how you can get this super service.

Don't worry, it's not expensive. As a matter of fact, EARTH OASIS CLUB MEMBERS get this valuable service included with their membership, AND they save big off our normal rates.

For many people, their computer is as important as their car. At Earth Oasis, we want to keep you and your computer out of trouble and sailing smoothly on the information highway. With Live Remote Assistance, the job just got a lot easier.